

**GENESEE COUNTY FIRE AND EMS STUDY
FIRE AND EMS PERSONNEL SURVEY**

1) What Genesee County Fire and/or EMS agency/agencies are you currently an active member of? (Check all that apply)

- Alabama Fire
- Alexander Fire
- Bergen Fire
- Bethany Fire
- Byron Fire
- City of Batavia Fire
- Corfu Fire
- Darien Emergency Medical Services
- Darien Fire
- East Pembroke Fire
- Elba Fire
- Indian Falls Fire
- Leroy Fire
- Leroy Ambulance
- Mercy Flight EMS
- Oakfield Fire
- Pavilion Fire
- Pembroke Fire
- South Byron Fire
- Stafford Fire
- Town of Batavia Fire

2) What is your current status in Genesee County?

- Career fire only
- Career EMS only
- Volunteer Fire only
- Volunteer EMS only
- Volunteer Fire & EMS
- Career fire and volunteer fire
- Career EMS and volunteer fire
- Part time/per diem fire and/or EMS and volunteer fire and/or EMS

3) Do you primarily perform:

- Firefighting duties.
- Emergency medical service duties.
- Both fire and EMS duties.
- Social/administrative duties

4) In an average week, how many hours do you donate to the volunteer fire/EMS organization that you are a member of?

- < 10
- 11-20
- 21-30
- 31-40
- >40

- 5) NFPA Standard 1710 sets a benchmark for career EMS services for a unit with Basic Life Support (BLS) capabilities to be on the scene of a medical emergency within 6 minutes of receipt of the call in the 9-1-1 dispatch center, and a unit with advanced life support (ALS) capability with 10 minutes.

NFPA 1720 for volunteer fire response recommends the following response benchmarks for structure fire responses:

- ✓ Urban communities: 15 personnel on scene in 9 minutes (population density > 1,000 per square mile)
- ✓ Suburban communities: 10 personnel on scene in 10 minutes (population density 500 – 1,000 per square mile)
- ✓ Rural communities: 6 personnel on scene in 14 minutes (population density < 500 per square mile).

How important is it that the Genesee County department you are a member of meet these standards?

- Extremely Important
- Very Important
- Somewhat Important
- Not Very Important
- Not at all Important

Do you believe the department you are a member of is currently meeting these standards?

- Yes
- No
- I don't know

The fire organization(s) that I am a member of provides the municipality/municipalities that it serves with an acceptable level of fire protection.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

- 6) Who do you feel should primarily be responsible for funding the provision for fire and EMS services within your community:
- Genesee County
 - Local government/municipalities
 - The fire and/or EMS agencies through fund raising activities
 - A combination of the above
- 7) In your opinion are the fire and EMS organizations that you are a member of adequately funded and equipped?
- Yes
 - No
- 8) How would you rate the communications and relationship between your Fire/EMS organization and the municipality it serves?
- Excellent
 - Very Good
 - Adequate
 - Fair
 - Poor
- 9) The EMS organization(s) that I am a member of provides the municipality/municipalities that it serves with an acceptable level of Emergency Medical Services (EMS).
- Strongly Agree
 - Agree
 - Neutral
 - Disagree
 - Strongly Disagree
- 10) I feel that the organization I am a member of is well regarded and appreciated by the residents of the municipality we serve.
- Strongly Agree
 - Agree
 - Neutral
 - Disagree
 - Strongly Disagree

11) I feel that the organization I am a member of is/are well regarded and appreciated by the governing body of the municipality we serve.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

12) Recruiting and retention efforts are adequate and ongoing for the organization I am a member of.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

13) On a scale of one (1) to five (5), with five (5) being the highest, how would you rate the following regarding your organization?

	1	2	3	4	5
Staffing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Personal Protective Equipment (PPE)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Apparatus and equipment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Station(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support from the municipalities it serves	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Membership participation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recruitment and Retention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Department moral	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14) In your opinion, what are the THREE most significant challenges facing the Fire and EMS organizations that protect Genesee County in the next five (5) to ten (10) years?

- Recruitment and Retention
- Staffing
- Training
- Government Mandates
- Funding
- Increasing Call Volume
- Population Growth and Development
- Population Decline
- Other:

If other, please describe:

1. _____
2. _____
3. _____

15) Sometimes the smallest changes can have a profound positive impact. Can you name a few little things that could be done for little or no money that would, in your opinion, improve the provision of Fire and EMS services in Genesee County?

1. _____
2. _____
3. _____
4. _____
5. _____

16) The compensation (if any) that I receive for serving as a fire and/or EMS provider is important to me.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree
- I do not receive any compensation

17) Improvements in the compensation (if any) I receive for serving as a fire and/or EMS provider would improve my availability.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

18) Should there be a more regionalized approach to both the funding and operational control (such as standardized response assignments, minimum training standards, AVL based dispatching, etc.) of the fire and EMS delivery system in the county based upon consensus procedures and protocols developed by the Fire Chief's Association?

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

19) Would you support a county led regional response force particularly when volunteer availability is low?

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

20) Who should determine the level of services provided by your local fire department/company and EMS agencies?

- The department/company/agency leadership
- The local governing body
- Research based needs assessment
- A consensus approach or combination of the above

21) Please provide any additional comments that may be beneficial to the study team:

DRAFT